



KEMENTERIAN KEWANGAN MALAYSIA

MANUAL PENGGUNA

**MALAYSIAN GOVERNMENT TAX MANAGEMENT
AND INFORMATION SYSTEM
(MYCUKAI)**

**PANDUAN PEMBELIAN SIJIL DIGITAL
(*DIGITAL CERTIFICATE*)
MSC TRUSTGATE SDN BHD**



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1 PENGENALAN

- ✚ MyCukai (Malaysian Government Tax Management And Information System) merupakan satu sistem yang menggantikan sistem sedia ada iaitu SMPC, SEC GST dan ePPC di MOF. MyCukai berfungsi sebagai sistem yang menyediakan permohonan secara *online* bermula daripada permohonan dibuat sehingga surat keputusan dijana termasuk syor perakuan dari agensi bagi pengecualian cukai, remisi dan pulang balik cukai.
- ✚ Pengguna bagi permohonan **selain** Pengecualian Duti Eksais Ke Atas Kenderaan Nasional Bagi Orang Kurang Upaya (OKU) dan Pengecualian Duti Eksais dan Pelepasan GST bagi Teksi Bajet & Kereta Sewa bagi Tujuan Pindah Milik Jual (Teksi Bajet) hendaklah memiliki sijil digital yang sah bagi melaksanakan tandatangan digital ketika menghantar permohonan di dalam MyCukai.
- ✚ Pembelian *certificate* ini akan melalui *Certificate Authorities* (CA) yang dilantik khas oleh Kerajaan iaitu pihak MSC Trustgate Sdn. Bhd.
- ✚ Panduan pengguna ini akan menerangkan tentang cara pembelian dan penggunaan sijil digital di dalam sistem MyCukai.



2 CARA PEMBELIAN *CERTIFICATE*

- i. Pengguna perlu menetapkan pilihan *certificate* yang ingin digunakan samada ***token certificate*** atau ***soft certificate***.
- ii. Terdapat dua (2) medium bagi pembelian *certificate* iaitu :
 - 1) **Pembelian di Kaunter**
 - 2) **Pembelian Secara *Online***
- iii. Berikut adalah kategori pengguna yang dikenalpasti untuk menggunakan *certificate* iaitu :
 - 1) **Orang Awam (Warganegara)**
 - 2) **Orang Awam (Bukan Warganegara)**

2.1 Kategori Token

Berikut merupakan senarai harga pembelian Kategori Softcert bagi Tempoh Sah Laku Selama **1 Tahun** dan Token (Beserta *Digital Certificate*).

Kategori Pengguna	Harga Berdasarkan Medium Sijil Digital	
	Softcert	Token
Awam (Warganegara Individu & Syarikat)	RM50	RM150
Awam (Bukan Warganegara Individu & Syarikat)	RM100	RM200

Permohonan untuk kategori pengguna awam adalah bagi permohonan **selain** daripada permohonan berikut:

- a. Pengecualian Duti Eksais Ke Atas Kenderaan Nasional Bagi Orang Kurang Upaya (OKU)
- b. Pengecualian Duti Eksais dan Pelepasan GST bagi Teksi Bajet & Kereta Sewa bagi Tujuan Pindah Milik Jual (Teksi Bajet)



**harga termasuk GST 6% dan tidak termasuk kos pengeposan*

2.2.1 Pembelian di Kaunter

- i. Pembelian di Kaunter adalah seperti di alamat berikut:

MSC Trustgate Sdn. Bhd
Suite 2-9, Level 2, Block 4801, CBD Perdana, Jalan Perdana,
63000, Cyberjaya Selangor

Tel: 03-83181800

Emel: mycukai-suppport@msctrustgate.com

Laman Web: www.msctrustgate.com

- ii. Sekiranya pembelian dilakukan di **Kaunter**, sila kenal pasti kategori pengguna dan bawa bersama keperluan dokumen yang bertanda seperti ✓ berikut:

Kategori Pengguna	Kad Pengenalan Diri (Warganegara)	Passport (Bukan Warganegara)
Awam (Warganegara)	✓	X
Awam (Bukan Warganegara)	X	✓

2.3 Pembelian *Online*

2.3.1 Proses Pendaftaran ID Portal

Proses ini ialah untuk mewujudkan profil akaun baru untuk pengguna. Di dalam profil akaun ini, pengguna boleh mengurus dan memohon sijil digital baru secara terus melalui portal.

1. Buka Mozilla Firefox dan akses ke URL pendaftaran

<https://www.msctrustgate.com/mytrustid/>



Klik pada **Create an account now.**

2. Masukkan semua keperluan maklumat dalam **User Registration.**

Sila ambil maklum bahawa bahawa **MyKAD No., Email Address, Full Name and Mobile No.** adalah maklumat yang wajib diisi.



TRUSTGATE
MyTrust ID

New User Registration

1 Account Info 2 Additional Info 3 Complete

Account Information

Nationality *
Malaysian

MyKAD No *
Example: 880201040201
This field is required.

Email *
default@email.com
This field is required.

Personal Information

Full Name *
Full Name
This field is required.

Mobile No *
Mobile No
This field is required.

Address
Address

Postcode
Postcode

City
City

State
State

Country
Country

Next

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3. Masukkan semua maklumat yang diminta. Kemudian, klik **Next** untuk teruskan.

TRUSTGATE
MyTrust ID

New User Registration

1 Account Info 2 Additional Info 3 Complete

Company Information

Registration No.
Company Registration No.

Name
Company Name

Address
Address

Postcode
Postcode

State
State

City
City

Country
Country

Personnel Information

Designation
Example: CEO

Office Phone No.
Office No.

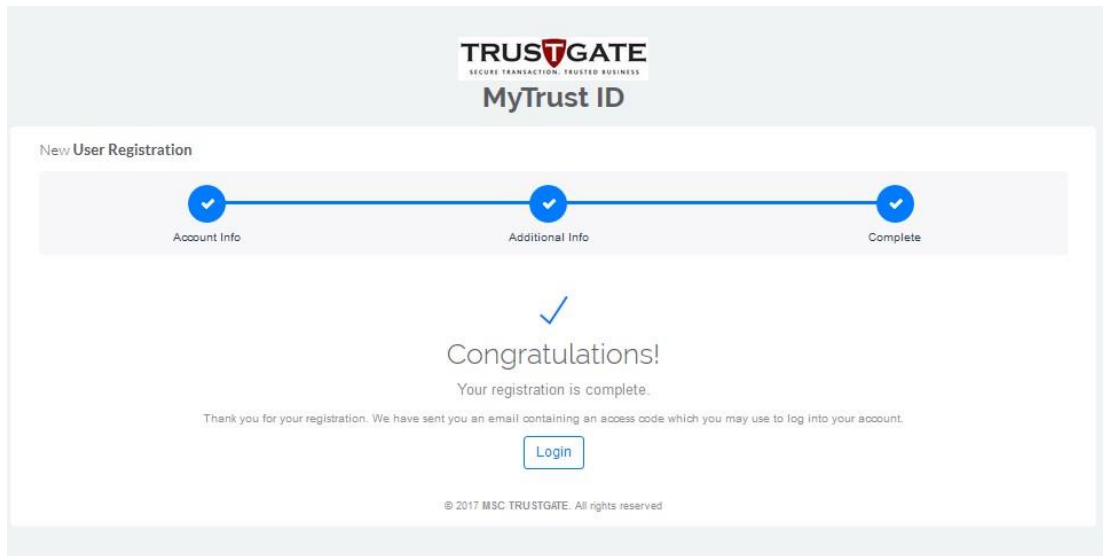
Fax No.
Fax No.

Back

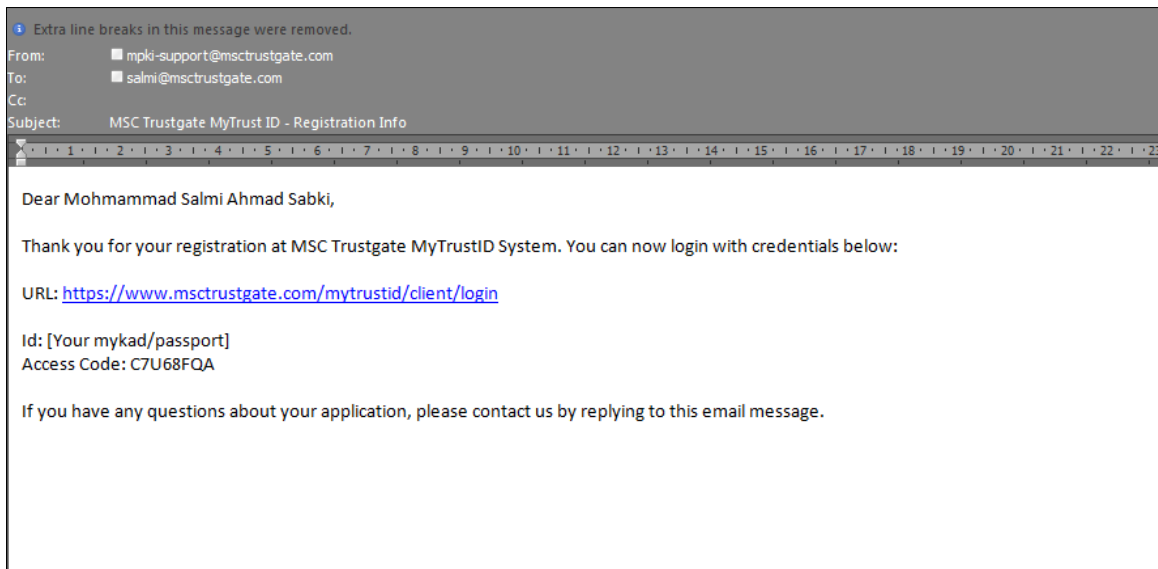
Submit

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4. Masukkan maklumat yang diminta dalam **Additional Info**. Kemudian, klik **Next** untuk teruskan.



5. Paparan ***Congratulation*** akan keluar setelah pendaftaran lengkap.
6. Setelah pendaftaran lengkap, emel pengesahan akan dihantar kepada alamat emel yang didaftarkan. Emel akan diterima daripada alamat emel pentadbir iaitu mpki-support@msctrustgate.com



7. ***Access Code*** dinyatakan di dalam emel yang diterima daripada mpki-support@msctrustgate.com



2.3.2 Proses Pendaftaran Sijil Digital

Langkah seterusnya adalah untuk mendapatkan sijil digital

1. Log Masuk ke Portal menggunakan URL yang disertakan di dalam emel:-

Masukkan No. Kad Pengenalan / No. Passport dan **Access Code**.

TRUSTGATE
SECURE TRANSACTION. TRUSTED BUSINESS
MyTrust ID

Sign in using temporary access code

Please enter your Mykad / Passport No and access code to log in.

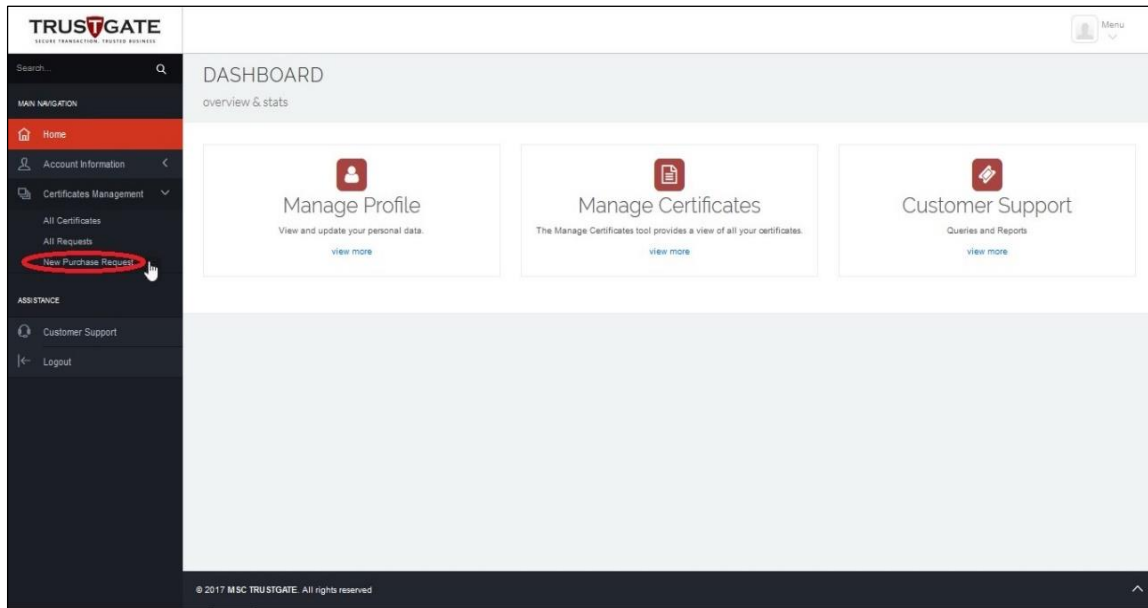
[Resend Access Code](#)

[Don't have an account yet? Create an account](#)

[Customer Support & Contact](#)
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2. Klik **New Purchase Request**.



3. Klik **Next**.

New Certificate Enrollment Request

Enrollment for new client digital ID for MSC Trustgate.com Sdn. Bhd.

1 2 3 4 5 6

Instructions Application Info Package & Pricing Disclaimer Payment Complete

Enrollment Instructions

Please read and understand the Enrollment instruction below:

Application Info	Fill up your personal details required for RA verification.
Upload Documents	Attach required documents(in JPEG or PDF format, with size below 2MB) to assist verification.
Make Payment	Payment can be made using any of the following: Credit Card / Debit Card (VISA/MASTERCARD) or upload payment receipt if payment made through Manual Payment (Cash, Bank Transfer or Cheque)
Complete	Once complete, kindly wait for the verification and issuance of your certificates by our RA. You can check your request status in All Requests tab on the sidebar.

Next



4. Pilih Produk **MyTrust ID**.

PRODUCT SELECTION

Select certificate you wish to purchase

Choose option to continue

Product *	<input type="text" value="MyTrust ID"/>
Category Code	<input type="text"/>

① If you have category code, enter here.
Otherwise, please continue.

NOTA:

JIKA ANDA MEMOHON UNTUK KATEGORI ORANG KELAINAN UPAYA (OKU) / TEKSI BAJET, SILA IKUTI LANGKAH SEPERTI DI BAWAH. JIKA ANDA DALAM KATEGORI UMUM, ANDA BOLEH TERUSKAN KE LANGKAH 7.



5. Pilih Produk **MyTrust ID**.

Masukkan kod kategori

- a. MC001 – permohonan kategori OKU
- b. MC002 – Permohonan kategori Teksi Bajet

(Untuk kategori Awam, sila terus ke langkah 7)

PRODUCT SELECTION

Select certificate you wish to purchase

Choose option to continue

Product *	<input type="text" value="MyTrust ID"/>
Category Code	<input type="text" value="MC001"/>

① If you have category code, enter here.
Otherwise, please continue.



6. Bagi pemohon kategori **OKU** dan **Teksi Bajet** anda perlu memuat naik dokumen tambahan iaitu **Kad OKU** dan **Permit Teksi**.

MSC TRUSTGATE.COM SDN. BHD. (MYTRUST ID PUBLIC BASIC)

New Certificate Enrollment Request
Enrollment for new client digital ID for MSC Trustgate.com Sdn. Bhd.

Progress: 1. Instructions (Completed), 2. Application Info (Active), 3. Package & Pricing, 4. Disclaimer, 5. Payment, 6. Complete

Personal Information

Passport No *
D7

Email *
tamu@msctrustgate.com

Full Name *
FARUL RADZI AB RAHIM

Mobile No *
01878522338

Address *
bandar saujana putra

Postcode *
83000

State *
12

City *
jenarom

Country *
ma

Supporting Documents

Upload scanned copy of your MyKAD, Passport, Authorization Letter etc...

MyKAD / Passport *
Select a file

JKM OKU Card *
Select a file

Back Next

7. Pilih **Package Type**.

MSC TRUSTGATE.COM SDN. BHD. (MYTRUST ID PUBLIC BASIC)

New Certificate Enrollment Request
Enrollment for new client digital ID for MSC Trustgate.com Sdn. Bhd.

Progress: 1. Instructions (Completed), 2. Application Info (Completed), 3. Package & Pricing (Active), 4. Disclaimer, 5. Payment, 6. Complete

Category

Category *
Individual - OKU

Package & Pricing

Package *

Package	Validity (Days)	Subtotal (RM)	Tax (GST 6%)	Total Amount (RM)
Soft Certificate Only (365 days validity)	365	0.00	0.00	0.00
Selected Package				
Soft Certificate Only (365 days validity)	365	0.00	0.00	0.00
Soft Certificate Only				

Back Next



8. Muat naik MyKAD/Passport

(Sila pastikan salinan mempunyai pengesahan Pesuruhjaya Sumpah untuk MyKAD dan Konsulat untuk Passport)

Enrollment for new client digital ID for MSC Trustgate.com Sdn. Bhd.

1

2

3

4

5

6

InstructionsApplication InfoPackage & PricingDisclaimerPaymentComplete

Personal Information

Passport No *
D7

Email *
fakrul@msctrustgate.com

Full Name *
FAKRUL RADZI AB RAHIM

Mobile No *
0187852339

Address *
bandar saujana putra

Postcode *
63000

State *
12

City *
Ipoh

Country *
Malaysia

Supporting Documents

Upload scanned copy of your MyKAD, Passport, Authorization Letter etc...

MyKAD / Passport *
Select a file

9. Pilih Citizen / *Foreigner*.

Enrollment for new client digital ID for MSC Trustgate.com Sdn. Bhd.

1

2

3

4

5

6

InstructionsApplication InfoPackage & PricingDisclaimerPaymentComplete

Category

Category *
Select Category
Individual - Citizen
Individual - Foreigner

Package & Pricing

Package *
Select Package

Description
Description

Validity (Days)
Validity

Subtotal (RM)
Subtotal

Tax (GST 6%)
Tax

Delivery
Self Collect at MSC Trustgate, Cyberjaya - RM0

Total Amount (RM)
Total Amount

BackNext



10. Pilih kaedah penghantaran (sila semak caj penghantaran)

Enrollment for new client digital ID for MSC Trustgate.com Sdn. Bhd.

Instructions Application Info Package & Pricing Disclaimer Payment Complete

Category *

Select Category

Package & Pricing

Package *

Select Package

Description

Description

Validity (Days)

Validity

Subtotal (RM)

Subtotal

Tax (GST 6%)

Tax

Delivery

Self Collect at MSC Trustgate, Cyberjaya - RM0

Self Collect at MSC Trustgate, Cyberjaya - RM0

Courier Services (Semenanjung) - RM10.6

Courier Services (Sabah & Sarawak) - RM20.6

Back Next

11. Sila baca dan fahami **Subscriber Agreement**, seterusnya tandakan pada kotak helaian **Accept Disclaimer** dan klik **Save and Proceed to Payment**.

New Certificate Enrollment Request

Enrollment for new client digital ID for MSC Trustgate.com Sdn. Bhd.

Instructions Application Info Package & Pricing Disclaimer Payment Complete

Digital ID Subscriber Agreement

SUBSCRIBER AGREEMENT

YOU MUST READ THIS SUBSCRIBER AGREEMENT ("SUBSCRIBER AGREEMENT") BEFORE APPLYING FOR, ACCEPTING, OR USING A VERISIGN CERTIFICATE OR DIGITAL ID ("CERTIFICATE" OR "DIGITAL ID"). IF YOU DO NOT AGREE TO THE TERMS OF THIS SUBSCRIBER AGREEMENT, DO NOT APPLY FOR, ACCEPT, OR USE THE CERTIFICATE.

1. Certificate Application and Description of Certificates. This section details the terms and conditions regarding your application ("Certificate Application") for a Certificate and, if VeriSign accepts your Certificate Application, the terms and conditions regarding the your use of the Certificate to be issued by VeriSign to you as "Subscriber" of that Certificate. A Certificate is a digitally signed message that contains a Subscriber's public key and associates it with information authenticated by VeriSign or a VeriSign-authorized entity. The Certificates provided under this Agreement are issued within the VeriSign Trust Network ("VTN"). The VTN is a global public key infrastructure that provides Certificates for both

☒ I hereby confirm that all the information given for this application is true and accurate and have not withheld any information that would affect the acceptance of my application. By signing this application form, I also agree to be bound by the terms and conditions as stipulated in Client ID Digital Certificate Subscriber Agreement, and any amendments made thereto from time to time.

Back Save and Proceed to Payment



12. Pilih kaedah pembayaran

- a) *Credit/Debit card*
- b) *Other* – perlu muat naik bukti pembayaran seperti slip bank dan resit

MSC TRUSTGATE.COM SDN. BHD. (MYTRUST ID PUBLIC)

New Certificate Enrollment Request

Enrollment for new client digital ID for MSC Trustgate.com Sdn. Bhd.

Instructions Application Info Package & Pricing Disclaimer **Payment** Complete

Payment Method

Payment type

Select Payment

Select Payment

Credit / Debit Card

Others

Payment Details

Total Amount (RM)

159.00

Status

Pending payment

Date of Payment

DD/MM/YYYY

Reference No

Reference No

Back

Submit

13. Paparan tettingkap **Internet Payment Gateway** akan muncul.

Isi maklumat pembayaran yang dikehendaki dan klik **Agree and Continue**, paparan **Payment Approved** akan muncul dan klik **OK**.



MPAY Payment Gateway - Mozilla Firefox

https://pcimdex.mpay.my/mdex2/payment/eCommerce 50%

Internet Payment Gateway

powered by **MPAY**

Payment Details

Pay To:	Managem'ly System Sdn Bhd
Invoice No:	MSC1 C000000000000015
Product Description:	Certificate USB Token (31/288) (50)
Amount:	108155.00

Choose Payment Options

VISA **MasterCard**

Credit Card Details

Cardholder name:

Credit card no:

Card type:

Expiry date:

CVC/CVV2:

Where is it?

Card issuing country:

Card issuing bank:

☐ I authorize MPAY Payment Services to debit the above net charges from my credit card.

Agree and Continue

TRUSTGATE
e-Governance Solutions

Search

NAVIGATION

- Home
- Account Information
- Certificate Management
- All Certificates
- All Requests
- New Purchase Request

ASSISTANCE

- Customer Support
- Login

New Certificate Enrollment Request

Enrollment for new client digital ID for Public Certificate

1. Select 2. Approve 3. Order Documents 4. **Payment** 5. Complete

Payment Approved

OK

Purchase Information

Package: Individual - Citizen

Description: Certificate - USB Token

Validity (Days): 365

Subtotal (RM): 150.00

Tax (GST 6%): 9.00

Shipping: Self Collected at MSC Trustgate Cyberjaya - RM0

Total Amount (RM): 159.00

Payment Method

Payment Method: Credit / Debit Card

Payment Type: Pending payment

Date of Payment: 2020/04/15

Reference No: 0000000000000000

Payment Details

Balance: Pending payment

Date of Payment: 2020/04/15

Reference No: 0000000000000000

Back **Submit**

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15. Jika anda memilih **Others** sebagai kaedah pembayaran, sila muat naik bukti pembayaran yang telah dilakukan sama ada resit, slip dan salinan transaksi.

New Certificate Enrollment Request

Enrollment for new client digital ID for MSC Trustgate.com Sdn. Bhd.

Instructions Application Info Package & Pricing Disclaimer **Payment** Complete

Payment Method

Payment type

Others

Upload Proof of Payment

Payment Details

Total Amount (RM)

159.00

Status

Pending payment

Date of Payment

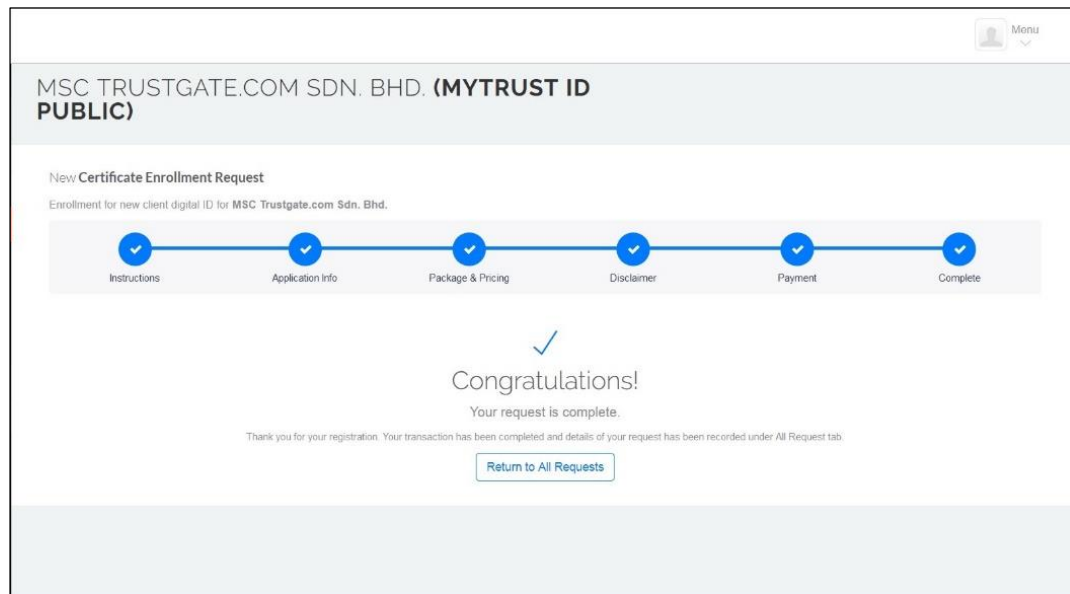
14/04/2017

Reference No

Reference No

Back Submit

16. Kemudian, Klik **Submit**.



17. Sila ambil maklum bahawa pendaftaran sijil digital anda telah lengkap. Seterusnya pihak pentadbir MSC Trustgate akan membuat proses pengesahan dan semakan terhadap permohonan anda.
18. Anda juga boleh membuat semakan status pada menu **All Request** seperti imej dibawah.
19. Token akan dihantar menggunakan Perkhidmatan Kurier dan PIN untuk token akan dihantar melalui emel berdaftar untuk keselamatan.
20. Apabila token diterima, selanjutnya sila rujuk, item **2.5 Memeriksa Sijil Digital Token**





2.3 Muat Turun *Softcert* (*Soft Digital Certificate*) ke dalam Pelayar

Bahagian ini akan menerangkan bagaimana proses memuat turun *Softcert* (*Soft Digital Certificate*)

Dalam tempoh 24 jam, anda akan menerima emel pengesahan permohonan telah diterima dan diproses.

1. Setelah pihak pentadbir MSC Trustgate meluluskan permohonan, status akan dihantar dan ***Softcert*** sedia untuk dimuat turun ke pelayar di komputer anda.

The screenshot shows the TRUSTGATE user interface. On the left is a dark sidebar with navigation links: Home, Account Information, Certificates Management (highlighted), All Certificates, All Requests, New Purchase Request, Customer Support, and Logout. The main content area is titled 'ALL REQUESTS' and 'List of all your requests'. Below this is a 'New Request' section with a 'Show 10 Rows' button and a search bar. A table displays request details:

Date Submitted	Action	Project	Package	Validity	Amount	Status	More
2017-04-18 17:11:45	Enrollment	MyTrust ID Public Basic	NewIndividualOKU Soft Certificate Only	360	0.00	Submitted	Details

At the bottom, it says 'Showing 1 to 5 of 5 entries'.

2. Klik pada ***Details***.

This screenshot shows the same TRUSTGATE interface, but the status of the request in the table has changed to 'Pending Pick Up'.

Date Submitted	Action	Project	Package	Validity	Amount	Status	More
2017-04-18 16:51:35	Enrollment	MyTrust ID Public Basic	NewIndividualOKU Soft Certificate Only	360	0.00	Pending Pick Up	Details

At the bottom, it says 'Showing 1 to 4 of 4 entries'. A URL is visible at the bottom: https://www.msctrustgate.com/mytrustid/account/certmanA/detail_request?id=2207.



3. Klik pada **Pickup Now**.

The screenshot shows the TRUSTGATE CERTIFICATE MANAGEMENT interface. The left sidebar contains a search bar and a main navigation menu with options: Home, Account Information, Certificates Management (highlighted), All Certificates, All Requests, and New Purchase Request. Below this is an assistance section with Customer Support and Logout. The main content area is titled 'CERTIFICATE MANAGEMENT' and 'View detail purchase request'. It features a table with request details and a 'Pick Up Now' button.

Request Information	
Action	Enrollment
Date Submitted	2017-04-18 16:51:35
Status	Pending Pick Up Pick Up Now

Project Information	
Project Name	MyTrust ID Public Basic
Organization Name	MSC Trustgate.com Sdn. Bhd.
Organization Unit	MyTrustID 2

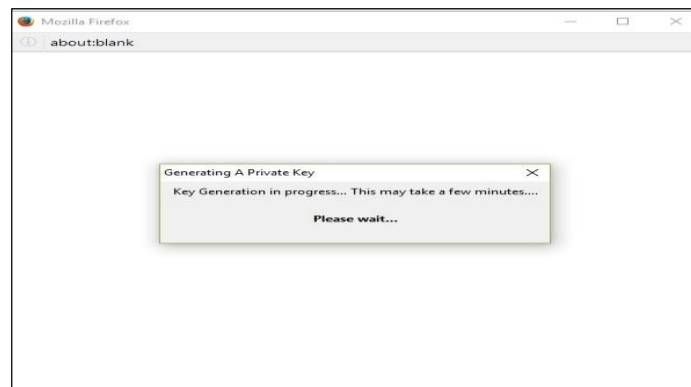
Personal Information	
Nationality	Malaysian
MyKAD No	870701085211
Full Name	SYAHHAZAL BIN A. HASHIM

Package Information	
Category	NewIndividualOKU
Details	Soft Certificate Only
Validity	360
Price	0

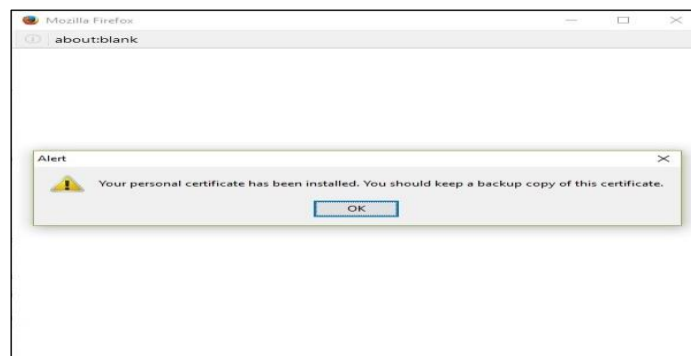
Shipping Information	
Method	Self Collect at MSC Trustgate, Cyberjaya
Price	0
Consignment No	

Payment Information	
Status	No Payment
Date	0000-00-00

4. **Softcert** secara automatik dipasang kepada pelayar di komputer anda dan satu tetingkap akan muncul sebagai notifikasi proses sedang berjalan seperti di bawah.



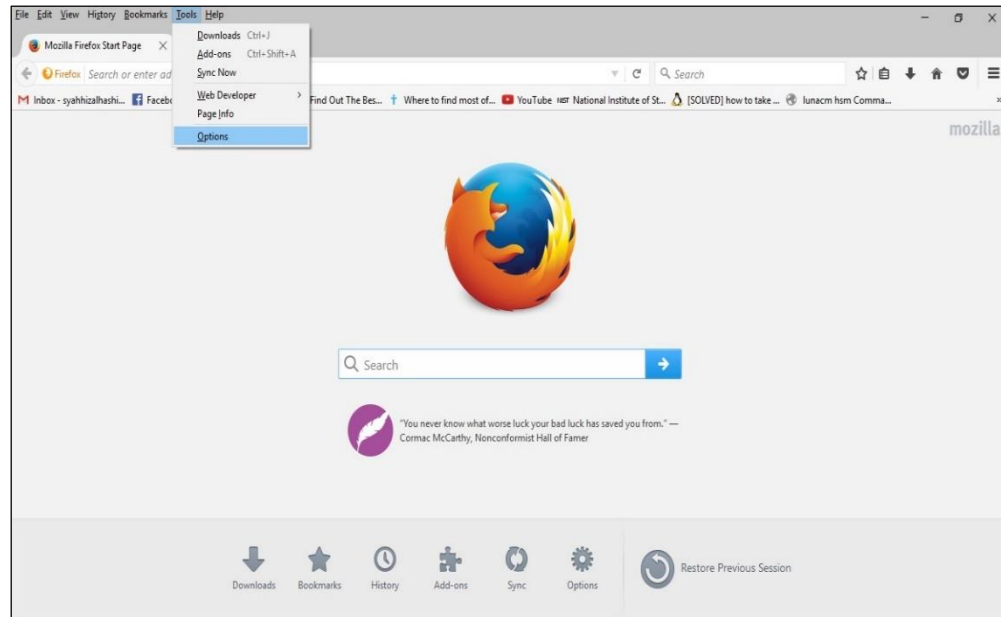
5. **Softcert** anda telah berjaya dipasang dan dimuat turun serta sedia digunakan.



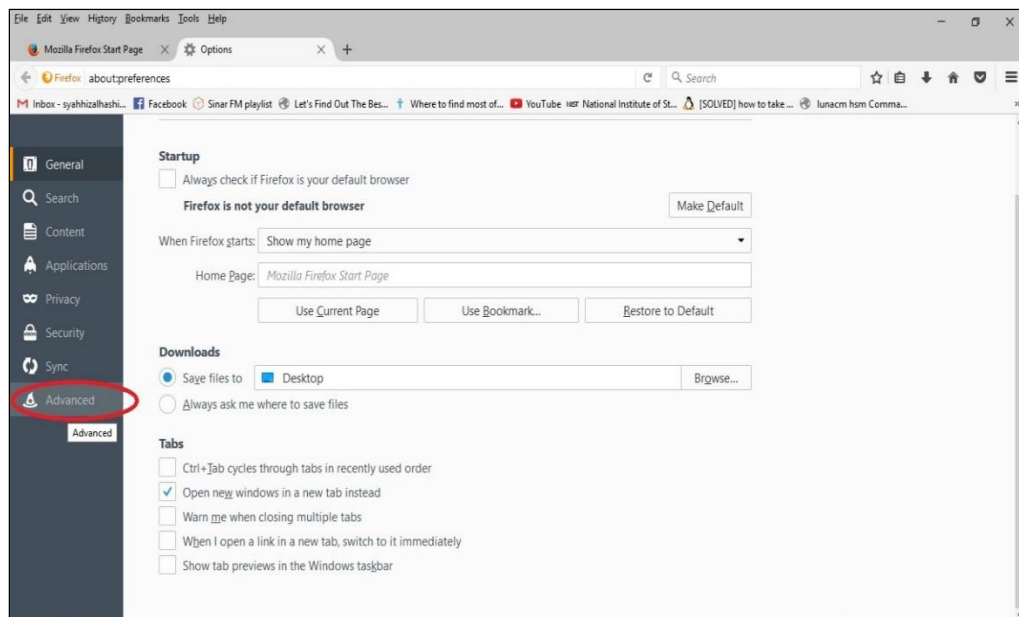


2.3.3 Memeriksa *Softcert* (*Soft Digital Certificate*)

1. Untuk memeriksa ***Softcert*** telah dipasang di pelayar ***Mozilla Firefox***, klik pada sub menu ***Options*** di bawah menu ***Tools*** seperti di bawah.

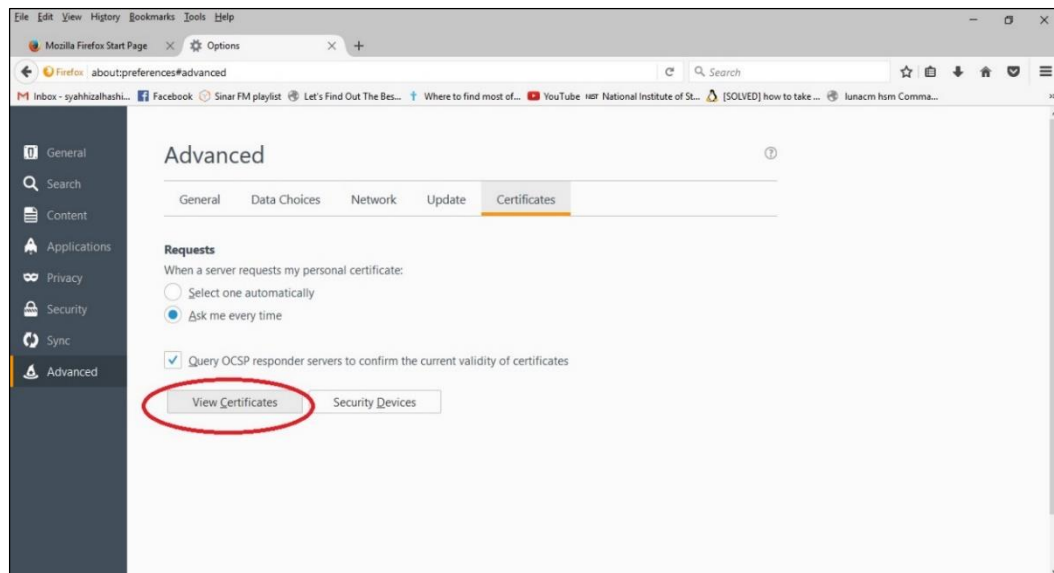


2. Pilih tab ***Advanced***

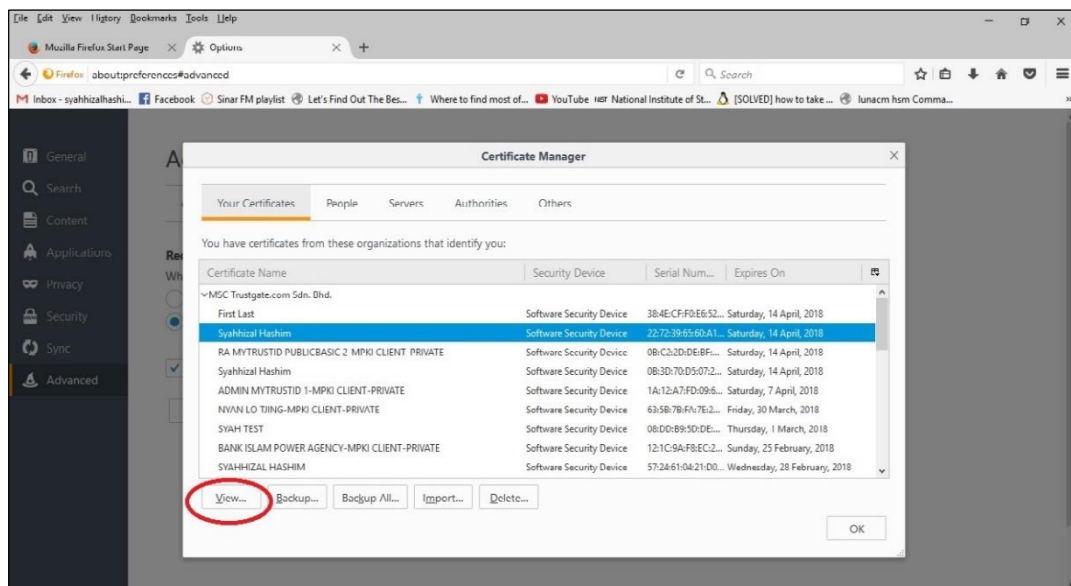




3. Klik pada **View Certificates**.



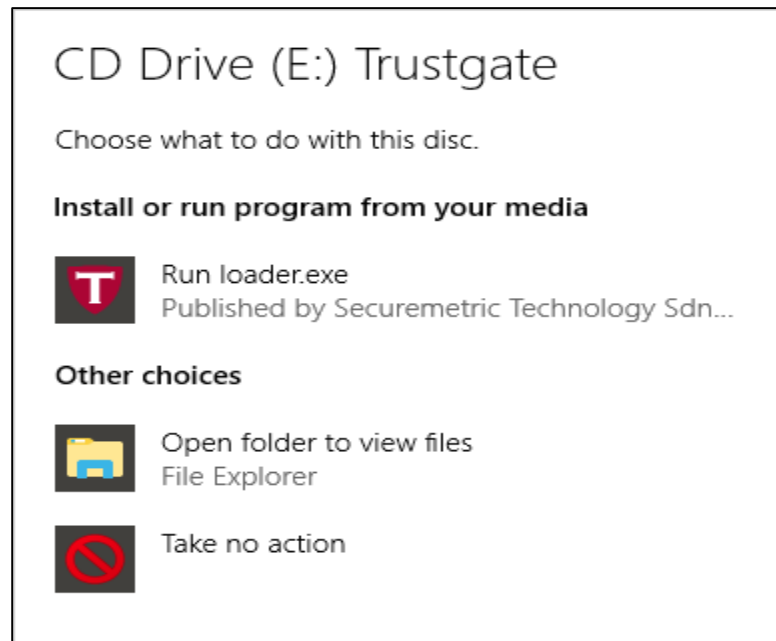
4. Pilih **Softcert** yang anda ingin semak dan klik **View**. Maklumat **Softcert** akan terpapar pada skrin anda.



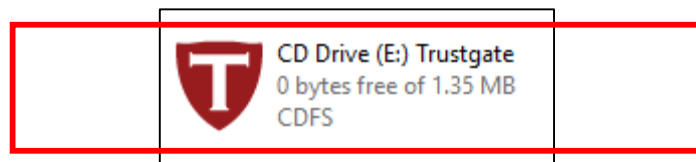


2.3.4 Memeriksa Sijil Digital Token

1. Masukkan **USB** Token Trustgate ke **port USB** komputer. Anda perlu **install driver** jika baru digunakan kali pertama.
2. Tunggu sebentar untuk paparan **auto run window pop-up**, kemudian klik **Run loader.exe** daripada senarai seperti di bawah.

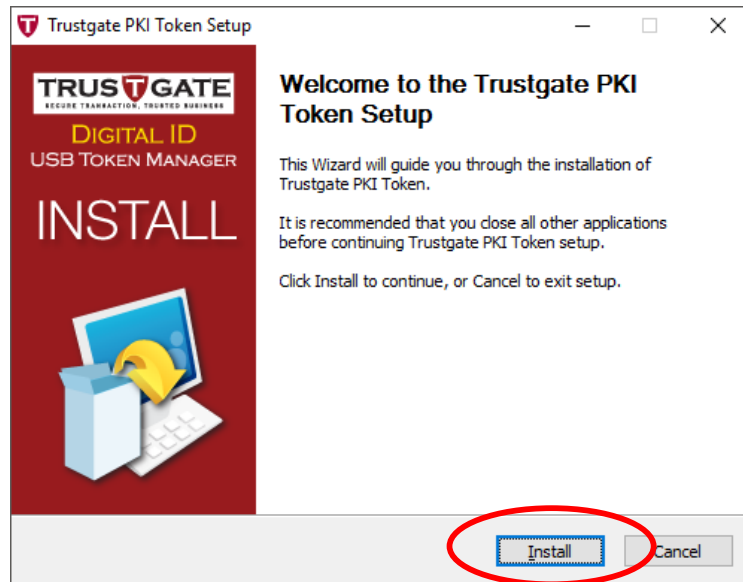


3. Jika **auto run pop-up window** tidak muncul dalam tempoh yang munasabah, pergi ke **My Computer** dan klik dua kali pada ikon Token Trustgate seperti di bawah;

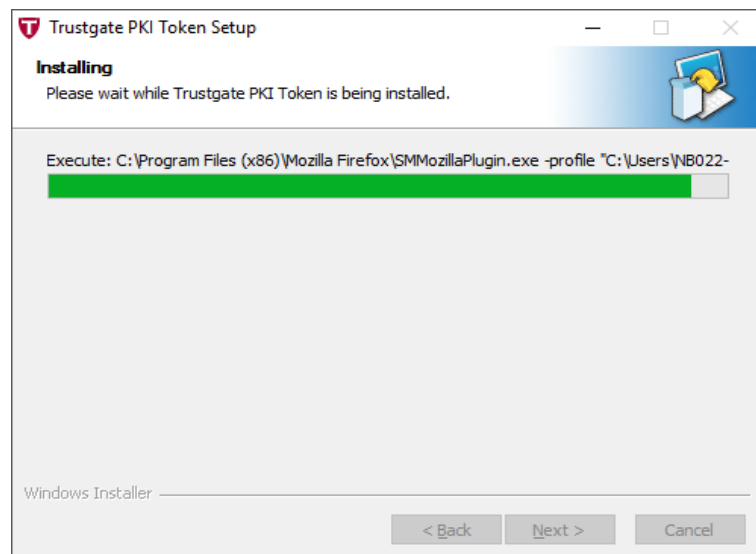




- Antaramuka pemasangan akan muncul. Sila tutup emel **Mozilla Firefox** atau **Thunderbird** sebelum pemasangan dibuat jika ada. Kemudian klik butang **Install** untuk teruskan.

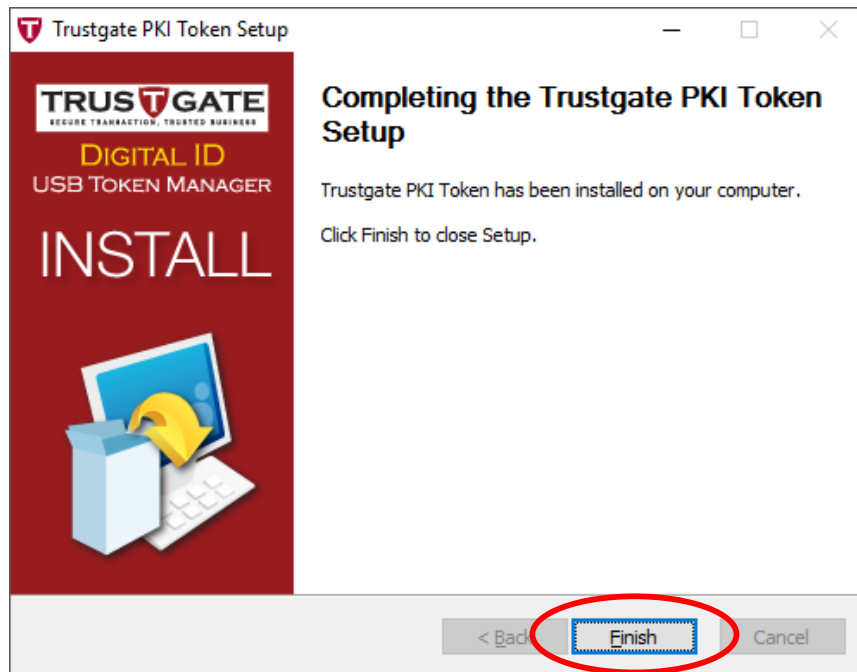


- Pemasangan akan bermula secara automatik.

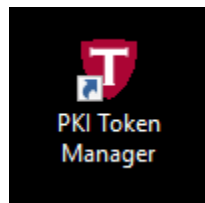




6. Apabila pemasangan selesai dilakukan, sila klik butang **Finish** untuk keluar.

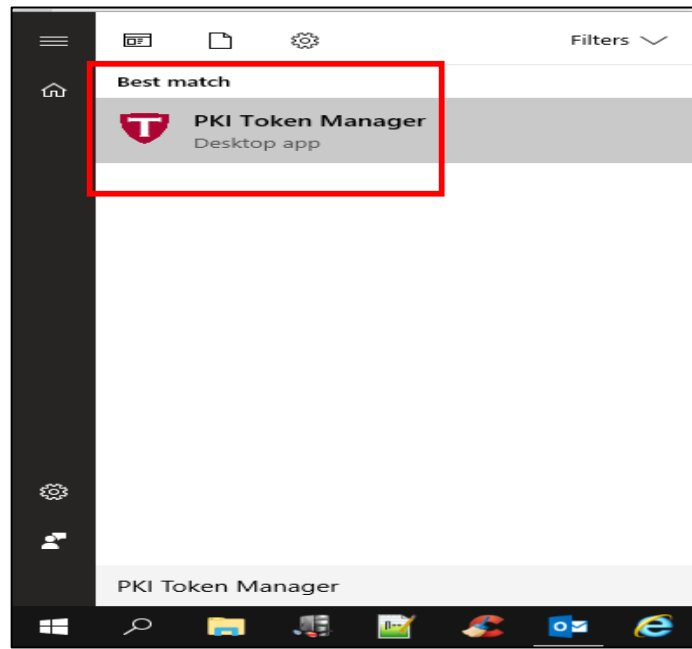


7. Ikon **shortcut PKI Token Manager** akan wujud secara automatik di **desktop** seperti imej dibawah.

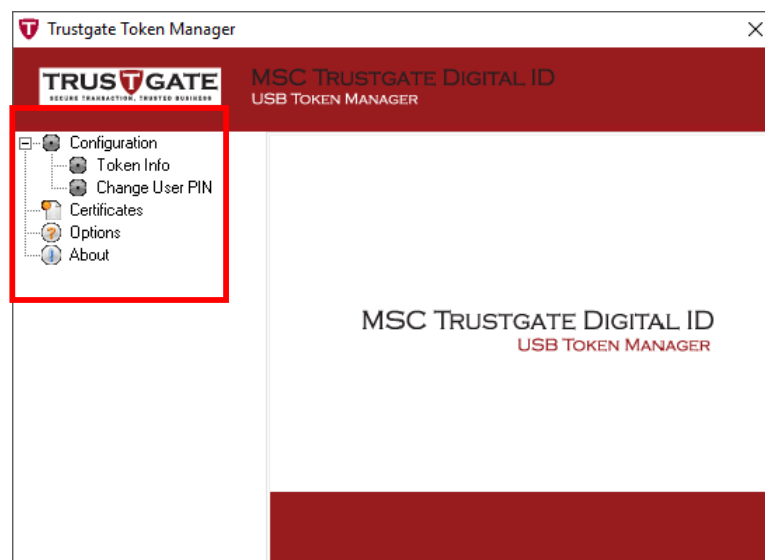




8. Jika ikon **shortcut PKI Token Manager** tidak wujud di **Desktop**, carian boleh dilakukan dengan menaip **PKI Token Manager** pada **Windows search** dan tekan butang **Enter**. Sila rujuk seperti di bawah

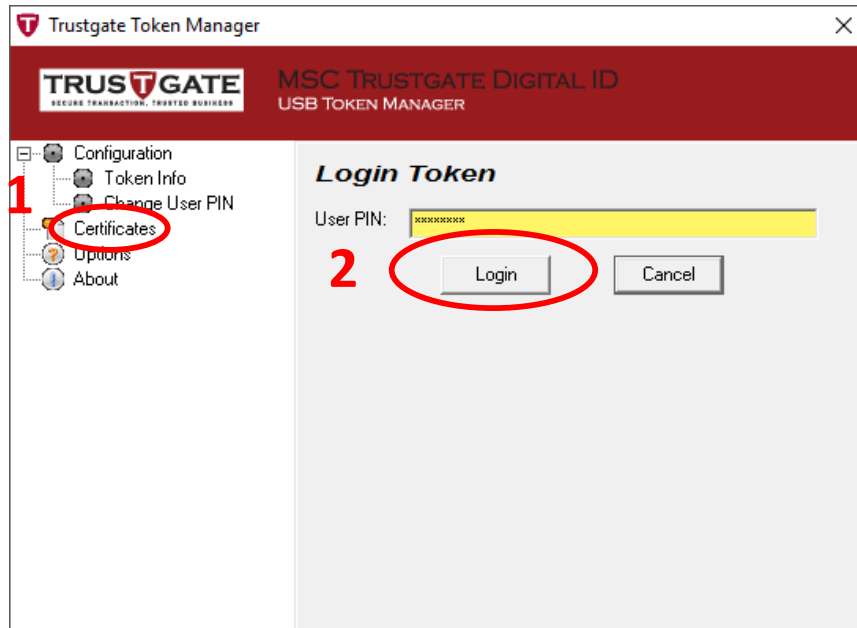


9. Klik pada ikon **shortcut PKI Token Manager**. Tetingkap **Trustgate Token Manager** akan muncul. Di sini, pengguna dapat melihat **token info**, **change user pin**, **login to view certificate** dan **Change default token options**.

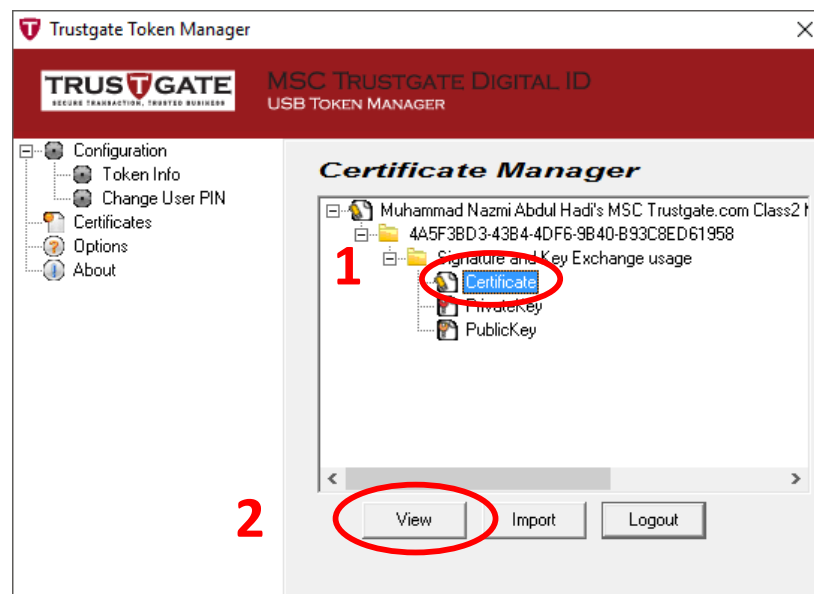




10. Klik pada **Certificates** dan masukkan nombor PIN yang diterima melalui emel dari Trustgate, kemudian klik pada butang **Login**.

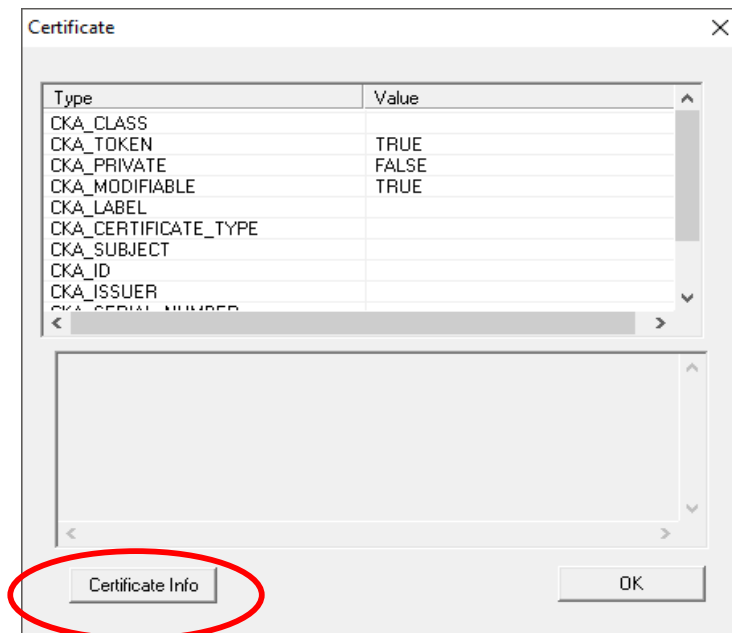


11. Selepas **login**, Sijil Digital pengguna akan dipaparkan di **Certificate Manager blank box**. Klik pada **Certificate** untuk pilih dan seterusnya klik butang **View** untuk membuka tettingkap sijil digital.



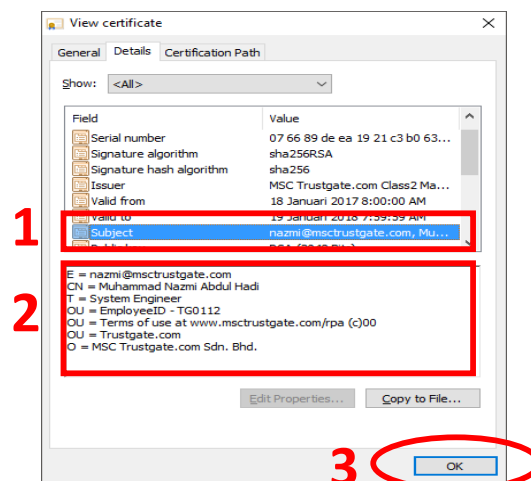


12. Di tettingkap sijil digital, klik **Certificate Info** untuk lihat maklumat sijil digital.



13. Tetingkap Sijil Digital akan dipaparkan. Klik tab **Details**, kemudian klik pada **Subject** seperti yang dibawah

Sahkan maklumat pengguna pada sijil digital tersebut, Jika maklumat adalah betul, tutup tettingkap sijil digital dengan hanya klik butang **OK**. Jika ada kesalahan maklumat, sila emel ke mycukai-support@msctrustgate.com untuk tindakan lanjut.



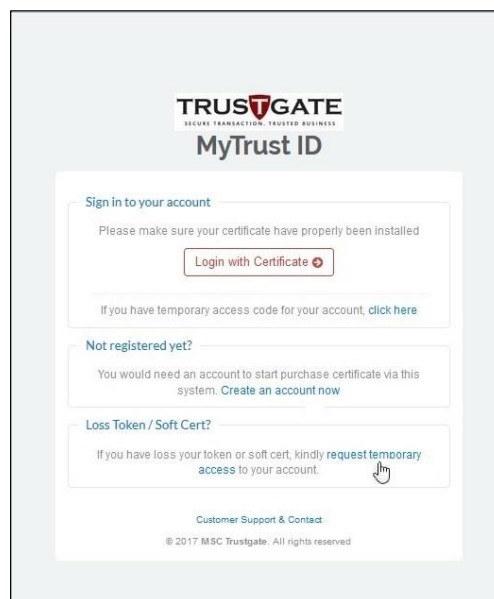


2.3.5 Pembatalan dan Kehilangan Sijil Digital

NOTIS:

JIKA ANDA MASIH MEMPUNYAI SIJIL DIGITAL ATAU TOKEN LAIN YANG DIKELUARKAN OLEH MSC TRUSTGATE, ANDA BOLEH GUNAKAN UNTUK LOG MASUK KE PORTAL MYTRUSTID.

1. Klik pada *request temporary access*



2. Permohonan baru *temporary access code* hanya dengan memasukkan No. kad Pengenalan dan alamat emel.



TRUSTGATE
SECURE TRANSACTION. TRUSTED BUSINESS

MyTrust ID

Request temporary access?

Digital IDs should be revoked immediately for any suspected compromise, including lost or stolen private keys, corrupted key pairs, change in site ownership, or suspected fraud. Kindly request for temporary access to your account and do certificate revocation.

Enter your MyKad / Passport and e-mail address below to receive your access code:

Submit

[Customer Support & Contact](#)

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3. *Temporary Access code* yang baru akan dihantar ke alamat emel dan seterusnya gunakan kod tersebut untuk log masuk ke dalam akaun anda.

TRUSTGATE
SECURE TRANSACTION. TRUSTED BUSINESS

MyTrust ID

Sign in to your account

Please make sure your certificate have properly been installed

Login with Certificate

If you have temporary access code for your account, [click here](#)

Not registered yet?

You would need an account to start purchase certificate via this system. [Create an account now](#)

Loss Token / Soft Cert?

If you have loss your token or soft cert, kindly [request temporary access](#) to your account.

[Customer Support & Contact](#)

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4. Selepas memasukkan profil akaun anda, pilih **All Certificates**.

5. Kemudian, pilih **Revoke** untuk batalkan sijil digital anda yang hilang atau yang tidak mahu digunakan.
6. Seterusnya, jika anda ingin membuat penggantian kehilangan sijil digital anda, maka boleh meneruskan dengan langkah **New Purchase Request**.

(Sila rujuk semula langkah 2.2 Proses Pendaftaran Sijil Digital)